

Glitch RunMyCRM — Verified Ship Readiness

Date: 2026-05-04 (end of session, ~19:00 UTC) **Compiled by:** Heather + Claude

Method: All claims verified against live n8n + GHJ API + droplet state. Where reports and reality differed, reality won.

📦 BETA LAUNCH — LIVE TODAY (May 4 EOD)

Owner has 2 active payment links + beta testers lined up. Skipping marketplace path entirely for invite-only beta.

Live payment links

Tier	Price	URL	Path
Employee	\$99/ mo	https://link.runmycrm.com/payment-link/69f3c8e4b615f70a8a33aad6	GHJ → WF13
Glitch Beta	\$197/ mo	https://buy.stripe.com/8x2cN54KSf1k1i1eqm9k40g	Stripe → Feeder + WF4

What's wired today

- Stripe products `prod_UQmQirMf9RNRZ4` (Employee) and `prod_UQWAjFR9B8PaEn` (Beta) tagged with `tier-employee` and `tier-beta-tester` metadata
- 2 Stripe webhooks active: `/webhook/stripe-event` (4 events), `/webhook/stripe-glitch` (6 events)
- WF13 Beta Payment Provisioner active (`yl6z6lSZzD7zQ9fK`)
- Stripe Subscription → Provisioning Feeder active (`JTWWQKIG1YoHcVSE`)
- WF4 Stripe Handler active (`ABgoe6L5acOMZPHm`)
- GHJ Subaccount Onboarding → Auto OpenRouter Key active (`EU9jr1IVoSP05T9C`)
- GlitchBrain Master active — tenant chatbot will respond once OpenRouter key is provisioned

- BusyBee multi-tenant `provision.sh` patched to inherit agency token via `.env-shared`

Manual fallback playbook (10 min/customer for first 1-2 testers)

Separate doc: `glitch-beta-onboarding-playbook.pdf` . Steps: create sub-account, generate PIT, mint OpenRouter child key, run `provision.sh add` , tag contact, send welcome.

Skipped for beta (post-revenue)

- GHM Marketplace submission
- OAuth 2.0 backend
- Custom Channel Provider for Telegram
- Public landing page (current shows GHM app loader)
- Privacy/ToS/Refund/SLA/DPA (basic versions on standby)

What to watch on first payment

1. n8n executions tab for `JTWQKIG1YoHcVSE` and `ABgoe6L5ac0MZPHm` — should see both fire when Stripe webhook arrives
2. Stripe signature verification step — needs `STRIPE_WEBHOOK_SECRET` in n8n vars
3. Lookup-by-customer step — depends on customer email matching a GHM contact
4. If chain breaks: fall back to manual playbook (no customer impact, just owner manual time)

This supersedes the morning May 4 audit reports. Ship readiness improved materially during this session — see "Today's deltas" at the top.

| Today's deltas (May 4 session)

□ Done

Infrastructure - Droplet resized 2 → 4 GB RAM, 90 → 120 GB disk

(`s-2vcpu-4gb-120gb-intel`) - PM2 systemd auto-resurrect enabled (`pm2-root.service`)
- DigitalOcean API token vaulted as `DIGITALOCEAN_API_TOKEN` - ClaudeBotz auth bypass loaded (after restart) - Notion logger truncation patched (2000 → 1900 chars)

SkillBoss removed from the system - 2 SkillBoss-only n8n workflows archived (`2047m7omF6w5i2iv` , `B0UsqguN225DQhik`) - `core.py` and `telegram_bot.py` references stripped - 2 SkillBoss vault entries deleted - claudebotz restarted; zero remaining SkillBoss refs in top-level python

GHL master sub-account `ifitVy09cFwLEVgEAFDS` — verified live: - 9/9 required tags present (3 created today: `glitch-onboarding-start` , `glitch-system-live` , `needs-human`) - 3/3 required custom fields exist (earlier "missing" was a search bug) - 5/5 required custom values present (4 created today; all empty until provisioning runs)

n8n workflows — net change - Activated: GlitchBrain Master, Action Limit Enforcement, Glitch Stripe Usage Meter Sync, AI Review Responder - Archived: 2 SkillBoss workflows + 2 May-4 duplicates (Cap Threshold dup, OR Key Loader dup)

AI Review Responder shipped (full end-to-end debug + hardening) - Webhook: `POST https://realtalkha.app.n8n.cloud/webhook/review-responder` - AI: Gemini 2.5 Flash via OpenRouter (`$vars.OPENROUTER_API_KEY`) - Safety gate: rating ≥ 4 auto-posts, 1-3 → Telegram approval queue with draft - Posts to verified GHL endpoint: `POST /reputation/reviews/{reviewId}/reply` body `{locationId, reply}` - Per-tenant `pit_token` accepted via webhook body, with fallback chain - Tested both branches (5★ and 2★) — execution status: success

Project task cleanup — 28 cancelled - 1 "Auth probe — please cancel" - 5 SkillBoss-related (track competitive parity, map architecture, auto-fixes) - 22 duplicate kickoffs / SaaS / auto-fix / BotToolz tasks

Documentation - Systems manual rewritten with verified live IDs + Vercel correction + full changelog - This verified readiness regenerated as PDF

△ **Still pending owner input or external action**

Item	Why
Register GHL Developer account	30 min, gates OAuth work
6 legal owner decisions	Entity name, jurisdiction, dispute mechanism, data retention, EU scope, refund window — all block Legal drafts
Provide Restream + Castos creds	Unblocks podcast pipeline
Connect social accounts in GHL (LinkedIn, X)	Unblocks media editor
OpenAI Reviews approval workflow integration	Configure GHL workflow to POST to AI Review Responder webhook on new review tag/event
End-to-end provisioning test with throwaway sub-account	Need owner to spin one up

□ **Pricing CONFIRMED 2026-05-04 EOD**

Tier	\$/mo	Actions/Mo	Bots	Stripe <code>tier</code> tag
Employee	\$99	TBD	TBD	<code>tier-employee</code>
Beta Tester	\$197	150	All 15	<code>tier-beta-tester</code>
Starter	\$297	500	7	<code>tier-starter</code>
Pro	\$497	2,500	All 15	<code>tier-pro</code>
Agency	\$999	7,500	All 15	<code>tier-agency</code> (base 10 subs, +\$100/mo each additional)

Next step: create matching Stripe products with these metadata fields, re-tag 3 existing \$99 subs as `tier-employee`.

Section 1 — Phase 1: Foundation (~95%)

☐ **Ready** - DO droplet 4 GB RAM, 120 GB disk, healthy - PM2 systemd auto-resurrect enabled - DO API token vaulted as `DIGITALOCEAN_API_TOKEN` - LLC, domain, SSL, GH Agency `oMsu0v9cdiqlUfBWJf1V` - Master sub-account `ifitVy09cFwLEVgEAFDS` exists - Master snapshot `hyGfwGk0Elq00GLZlXxU` exists - ClaudeBotz auth bypass loaded; localhost API → 200 - Config API listening on 0.0.0.0:8099 (`config_api.py`) - BusyBee MCP listening on 9100, 586 tools, workflow-builder token wired - MongoDB Atlas connected, 38 collections - glitch.runmycrm.com — HTTPS via Vercel (auto-managed), DNS at Cloudflare → Vercel

☐ **To-Do** — none blocking ship.

Section 2 — GH Master Sub-Account `ifitVy09cFwLEVgEAFDS`

Tags (verified live, 9/9)

Tag	ID
glitch-onboarding-start	<code>yYunjPHHM0HwsIp4tvQS</code>
glitch-onboarding-complete	<code>Wpu1kQS8NDnFeb206Yn9</code>
web-scrub-pending	<code>4G1Irkj95xiNpMg3EFP6</code>
web-scrub-complete	<code>ee3qXUZyRAd7J3gKFzpi</code>
web-scrub-failed	<code>B2gvyAXbhWTqRzr3dLiB</code>
glitch-system-ready	<code>CLQmkCoC5Xv47FLjxg0W</code>
glitch-system-live	<code>0QYX2YnSvCXRJQqb7Erj</code>
needs-human	<code>IBEMCSDYDWKr4apFSfvB</code>
glitch-owner	<code>H5T15L99e61oS1UPIKKK</code>

Custom Fields (3/3 verified)

Field	fieldKey	id
glitch_onboarding_complete	contact.glitch_onboarding_complete	t6V3lPni0ehJt4yP1LgD
glitch_onboarding_step	contact.glitch_onboarding_step	6foUQUDZIkgtT42i3kUm
Glitch System Status	contact.glitch_system_status	Kpj7BTEhiczTKgv0NkLN

Custom Values (5/5 present)

Value	Status
openrouterapikey	EMPTY — fills on first provisioning run
openrouterkeyhash	EMPTY
glitchtier	EMPTY
glitchusagepct	EMPTY
glitchstatus	EMPTY

Section status: 90% (only the values being empty until first provisioning run keeps this from 100%).

Section 3 — n8n Workflows (post-cleanup)

ACTIVE — core pipeline (verified)

Workflow ID	Name
EU9jr1IVoSP05T9C	GHL Subaccount Onboarding → Auto OpenRouter Key
NFLNc10IUejwCkik	WF1 — Telegram Router
AzPS7Ndd7bmxyE6	Glitch — Telegram Inbound Listener
B3aj7m9UREoMUq8F	Glitch — GHL Outbound to Telegram

Workflow ID	Name
GzVVQRAJ9WUI9QFo	WF2 — Provisioner v3
ASbiHMFQRW003oEe	Glitch Enhanced Provisioner v2
HcooltCnUgZoyjiv	A2P Compliance Pipeline v2
5SI7qhiypJ5uKGcD	Glitch — Web Scrape Handler
J9TaKMIcxrMbpvpn	Glitch — Config Service
pL00tgOQQUaYXqWZ	GHM Setup (Tags + Fields)
3n2IQY6tFn9eOtPX	Glitch Onboarding Orchestrator
NysWabNR7dXt8Fji	WF12 Web+Social Scrub
yl6z6ISZzD7zQ9fK	WF13 Beta Payment Provisioner
sG8gw0dlnaV3HNsB	Document OCR Handler
z7TRFvjvAta2oN87	Form Submission Routing
A2LfujxsjWDwW5tp	Belle Telegram CRM Bot (first live tenant)
yEByNxZbGKBRuK7W	WF3 Glitch Doctor
ABgoe6L5acOMZPHm	WF4 Stripe Handler
VRpiRHKKgw3GVAk3	WF5 Action Counter
BjpC0HdJacyDctfS	WF6 Monthly Action Reset
0jKtah7q4XeiznWn	WF7 Web Scrubber
8WDMTT6ksLx6tn2	WF9 Report Mailer
6LU5f48aswlrnC0u	WF10 Centralized Error Handler
3zRLuYBIZFtEpUCs	WF11 Bot Registration Service
F1bD0it7TPFP4FDe	Glitch Usage Sync Cron (hourly)
ymGBFmwPRpV3av6D	Cap Threshold Alert

Workflow ID	Name
buQ719tOcvnIntwv	Health Score Calculator
1vj2d16PxV2W4P3f	Churn Predictor
kRUUpMA8LQlks49To	NPS Collection
mpf2hfhjfnXedKEK	NPS Response Handler
yrvS0yK0Chqo17S1	Auto Re-engagement
JTWWQKIG1YoHcVSE	Stripe Subscription → Provisioning Feeder
tfdjAOrSOM1WFDPA	Get Tenant OpenRouter Key
yiniWXvzgug0nJFO	GHL Order Form → Provisioning Bridge
n37sMgWTMVXFFvgM	WF10 Daily Briefing Dispatcher
d8ZaVUT7Vt7FH6hW	Glitch — Agent Init (Event-Driven) — uses OpenRouter, name's "SkillBoss" was stale
blmPv77TumOGVhoQ	Glitch Post-Provision Health Check v2
275JRO1MVauxGrhe	Podcast Episode Upload Processor
O1giO0qGqHChUsgT	PIT Diagnostic
ZyoZzidffh2bVcKP	GlitchBrain Master ← activated today
gVrA3ffDAwAKpcuJ	Action Limit Enforcement ← activated today
brVH7ge0pKKV50wC	Glitch Stripe Usage Meter Sync ← activated today
NkvVjPwXZqL1Jtgi	AI Review Responder ← activated + hardened today
Sub-workflows	JrbBTyX6FQro307b , AvBmoQZXHHPNzY5w , lx4kHxJNfsZqohNU , K2XVksu7VR0mLML5

ARCHIVED today

- 2047m7omF6w5i2iv SkillBoss Agent Initializer
- B0UsgguN225DQhik Marketplace Install Handler (full SkillBoss code)

- KHjUBphFRYVZAQXD Glitch Cap Threshold Alert (May 4 dup)
- I1N18IboIGyM1bMR Glitch OR Key Loader (dup of tfdjA0rS0M1WFDPA)

INACTIVE — known

- 8UjAQTIrHL8Q2X2g Glitch — Stripe Webhook Handler — **STUB** (Code node empty). Needs real handler logic before activation. Not blocking until Stripe live products exist.

Section status: 90%.

Section 4 — AI Review Responder (NEW — production-shaped today)

Architecture

```
Review Webhook (POST)
  → Build AI Prompt (system + user prompt with brand voice)
  → Generate AI Response (OpenRouter / Gemini 2.5 Flash)
  → Format Reply
  → Auto-Post Gate (rating ≥ 4 ?)
    └─ TRUE → Post Reply to GHJ → Send Telegram Notification → Respond OK
    └─ FALSE → Approval Notification (Telegram with DRAFT) → Respond Approval Pending
```

Webhook URL

```
POST https://realtalkha.app.n8n.cloud/webhook/review-responder
Content-Type: application/json
{
  "reviewId": "<GHL review id>",
  "rating": <1-5>,
  "reviewText": "<review body>",
  "reviewerName": "<reviewer>",
  "source": "google" | "facebook" | etc,
  "locationId": "<tenant location id>",
  "businessName": "<tenant business name>",
  "dateCreated": "<ISO date>",
  "pit_token": "<tenant PIT for posting reply>" // optional, falls back to agency
}
```

What's verified

- OpenRouter call returns coherent on-voice replies
- Auto-post / approval-queue gate routes correctly per rating
- Telegram notifications fire for both branches
- Direct GHSL endpoint verified: `POST /reputation/reviews/{reviewId}/reply`
body `{ locationId, reply }`
- Per-tenant `pit_token` plumbing with sensible fallback chain

What's still TODO before live customer use

- GHSL UI: configure a workflow that POSTs to this webhook on new review events (one-time per tenant, or via snapshot)
- Per-tenant brand voice (currently generic) — pull from KB
`UkAIwyZpC5sBba3DVKAA` if desired
- Test against a real GHSL review ID to confirm `/reputation/reviews/{id}/reply`
POST returns 200

Section 5 — Phase 3: Pre-Launch Billing & Pricing (~30%)

- Ready** - `STRIPE_SECRET_KEY` in `.env` (live mode) - Glitch Stripe Usage Meter Sync workflow active (daily 2AM rollup) - 3 active subscriptions on off-spec "Glitch-Employee" \$99/mo
 - To-Do (Owner decisions)** - Confirm pricing tiers (Beta / Starter / Pro / Agency \$)
- Add Starter tier (\$297) to Stripe if chosen entry point - Add product metadata
(`tier`, `action_limit`, `bot_limit`) to all Stripe prices - Re-tag/migrate 3 existing
\$99 subscriptions - Activate Stripe Webhook Handler (`8UjAQTIrHl8Q2X2g`) once
products have metadata + handler code is filled in - Beta-tester roster (3-5 friendly
accounts)
-

Section 6 — Phase 4: Marketplace Submission (~5%)

Owner-blocking. Plan unchanged from morning audit: - Register GHL Developer Account (30 min, RT) - Decide listing type + app name + final pricing - OAuth 2.0 backend (callback, token refresh) — 8-12 hrs Builder - Custom Channel Provider (Telegram ↔ GHL) — 2-3 hrs - Privacy Policy / ToS / Refund / SLA / DPA — Legal (after 6 owner decisions) - Marketing: real landing page (current shows GHL app loader), listing copy, screenshots, demo video - Submit + 3-5 business day review

Section 7 — Multi-Tenant Plumbing (~85%)

Ready - `provision.sh add <locationId> <pitToken>` allocates port + spawns PM2 + writes nginx config + sources `.env-shared` - Per-tenant URL pattern `https://agents.realtalkha.com/ghl/<locationId>/` - One agency-shared GHL refresh token covers all tenants - One BusyBee currently running (master tenant on port 9100)

To-Do - Run a real second-tenant E2E provisioning test - Populate empty fields in `db.tenants` for `nJs3cB0SStJZfH1aMFnR` (email/plan/status all blank) - Fix `db.telegram_chat_locations` record where `location_id = None`

Section 8 — Operations / Monitoring (~80%)

Ready - 4 active crons (Bug Monitor nightly UI patrol, Heather PA morning report, Analytics morning + Bot Patrol) - Sentry live - ClaudeBotz Dashboard + Floor tab serving 200 - Notion logger truncation patched today

To-Do - Notion logger schema "Mission Control Log" property issue (separate from truncation, occurs sporadically) - Add MongoDB indexes on hot collections (`project_tasks`, `tenants`, `task_history`) - 52 On Hold project tasks remain (was 80) — most are remaining "Kickoff: System Audit" dupes; can dedupe further or just delete

| Critical Path — Ranked by ship-day priority

THIS WEEK (May 5-11)

1. **Owner:** confirm pricing tiers, register GHL Developer account, give Restream/Castos creds + connect socials — **half-day owner effort**
2. **Builder:** fill in Stripe Webhook Handler code, then activate — **2-4 hrs**
3. **Owner + Legal:** 6 legal decisions → Legal drafts ToS/Privacy/Refund/SLA/DPA — **1 day decisions + 2 days drafts**
4. **Test:** Real E2E provisioning with throwaway sub-account — **half-day**
5. **AI Review Responder:** Configure GHL trigger workflow + test with real review — **2 hrs**

WEEK 2 (May 12-18)

1. Marketing: landing page + listing copy + screenshots/demo video
2. Builder: OAuth 2.0 backend + Custom Channel Provider for Telegram
3. First beta tester onboarded

WEEK 3 (May 19-25)

1. Marketplace submission
2. Manual A2P/TCR for beta tenant
3. GHL approval (3-5 business days)

Realistic ship target: May 22-28.

Reference: 4 Activations / 4 Archives Today

ACTIVATED:

```
ZyoZzidffh2bVcKP  GlitchBrain Master
gVrA3ffDAwAKpcuJ  Glitch – Action Limit Enforcement
bRVH7ge0pKKV50wC  Glitch Stripe Usage Meter Sync (daily 2AM rollup)
NkvVjPwXZql1Jtgi  AI Review Responder (with safety gate)
```

ARCHIVED:

```
2047m7omF6w5i2iv  Glitch – SkillBoss Agent Initializer
B0UsgguN225DQhik  Glitch – Marketplace Install Handler (SkillBoss code)
KHjUBphFRYVZAQXD  Glitch Cap Threshold Alert (May 4 dup)
lLN18IboIGyM1bMR  Glitch OR Key Loader (dup of tfdjA0rSOM1WFDPA)
```

REMAINS INACTIVE (intentional):

```
8UjAQTirHL8Q2X2g  Glitch – Stripe Webhook Handler – stub, fill before activation
```

WAS ALSO PATCHED (not status change):

```
d8ZaVUT7Vt7FH6hw  Glitch – Agent Init (Event-Driven) – name has "SkillBoss" but
                    the actual code already uses OpenRouter; safe as-is.
```

Live state as of 2026-05-04 19:00 UTC. This document is the post-session truth.

2026-05-05 Update — Tenant Chat Live

In addition to the May 4 verifications, the tenant-facing chat layer at **chat.realtalkha.com** is now fully operational and verified:

Verified live (2026-05-05)

- DNS: chat.realtalkha.com → 142.93.60.203 (GoDaddy A record)
- SSL: Let's Encrypt cert installed, auto-renew configured (expires 2026-08-03)
- nginx: HTTPS proxy to localhost:3001
- PM2: glitch-chat online on port 3001
- Magic-link login email: tested end-to-end with `heatherraquel20@gmail.com` → email arrives → click → land in chat

- Per-tenant OpenRouter child key resolution: confirmed via tenant key `or_key_yDcgv4brl3nleh59nhEu` (sk-or-v1-ddb6c7...) used in real chat call
- Tool wiring: `busybee_call`, `busybee_list_tools`, `arcee_think`, `web_search`, `apify_scrape`, `replicate_run` — all confirmed firing in real chat sessions
- File upload: text + image + PDF tested, multimodal responses confirmed
- Vision routing: attachments correctly force `anthropic/claude-sonnet-4.6`

Known issues to clear before broad beta

- Chrome Safe Browsing false-positive on the old `/api/auth/verify?token=...` URL pattern. Mitigated by moving to `/login/<token>` pattern. Submit a Safe Browsing review at https://safebrowsing.google.com/safebrowsing/report_error/ to fully clear the chat.realtalkha.com domain reputation.
- Only the master BizDev BusyBee (`ghl-ifitVy09cFwLEVgEAFDS`) is currently provisioned. Tenant chat tool calls work for BizDev but every new beta tenant still needs `provision.sh add <loc> <pit>` ran. Auto-provision via shared v2 JWT auth is queued.

Verified n8n state

- Workflow `Glitch Magic Link Email` (`YmauA2EXSM7kvK7g`) — active, tested
- Existing `_glitch_busybee_call_sub` (`K2XVksu7VR0mLML5`) and friends remain active for backwards-compat with GlitchBrain Master path

The system is GO for first paying tenant.